

Your Heartland Centre

Heartland Services Centres provide a convenient meeting place for local people to discuss their needs directly with government agencies and community organisations.

Each Heartland Services Centre is managed by a co-ordinator who can help you:

- Arrange face-to-face meetings with any of the services that use our centre.
- Identify and obtain the government forms you need.
- Access government and community websites and publications.

Our service is free, convenient and very friendly.

- *Work and Income • Inland Revenue*
- *Māori Land Court • Child Youth and Family*
- *Housing New Zealand • Workbridge*
- *Ministry of Business, Innovation and Employment*
- *Department of Corrections • Statistics NZ*
- *Ministry for Primary Industry • ACC*
- *Department of Internal Affairs*
- *Ministry of Social Development • Careers NZ*
- *Department for Courts • Te Puni Kōkiri*



At the heart of your community

There are many ways to access government and community organisations. But sometimes you just want to talk to someone, face to face, in your own community.

That's exactly what Heartlands offers.

Most of our more than 35 Heartland Centres are located in rural communities that don't have easy access to government services. In addition, we have 12 Heartland Outreach Centres that operate from existing community facilities in more remote areas, providing a level of personal service that is generally only available in urban centres.

For more information about Heartlands and our Outreach Centres, please contact your nearest Heartland Services Co-ordinator.

www.heartlandservices.govt.nz



New Zealand Government



Face to Face

Government and community services
in your community





Welcome to Heartlands

Your one-stop shop for government and community services and information.




Financial assistance, finding work and housing

-  housing
-  student allowances
-  personal tax advice
-  child support
-  disability costs
-  income support
-  Community Services Card
-  compensation for accidents
-  job vacancies and career services
-  budget advice
-  paid parental leave
-  student loans



Businesses and employers

-  tax advice
-  employment law and regulation
-  finding employees
-  vacancy advertising
-  workforce data and information
-  business grants
-  ACC levies
-  preventing injuries in the workplace
-  SuperGold Card business partners




Farming and horticulture

-  sustainable farming
-  control of pests and diseases
-  policies, regulations and guidelines







Community organisations

-  lottery and community grants and funds
-  funding for services for children, young people and families






Legal matters, fines, courts

-  youth justice
-  legal advice
-  probation services




Māori

-  Māori land titles and ownership
-  study scholarships
-  appointing a trustee
-  whānau trusts
-  housing
-  community funding
-  building a business
-  tax advice

Other

-  passports and citizenship
-  registering births, civil unions, marriages and deaths
-  social services for children, young people and their families
-  protection of children
-  adoption

Key

-  Offers face-to-face services.
-  Face-to-face services offered in most cases. Ring your local co-ordinator to confirm.
-  Services can be accessed by website, telephone or email.

Note: Heartlands won't offer a service if it's already provided by a stand-alone government agency or community organisation in your community.